

**Response to the queries for Selection of Washing and Cleaning Agency under Odisha State Road Transport Corporation  
RFP No. 192 Date: 19/01/2024**

SI.No	RFP Reference	Content of RFP	Clarification Sought	Response
1	Section 7 – Scope Of work Page 20	The Authority may Increase or decrease Washing station Locations.	200 to 300 Buses (May increase or decrease according to the OSRTC Fleet)	As per RFP
2	Section 7 – Scope of Work Clause A – Daily Regular Wash Process Page 21	Semi-skilled technicians will vacuum and clean the interiors, focusing on floors, seats, and hard-to-reach areas.	Daily Vacuum Cleaning is not practically possible as it takes more than 2 hrs to Vacuum clean a single bus.	Refer Corrigendum
4	Section 7 – Scope Of Work Clause B - Weekly Intermediate Cleaning Process Page -21	Seat Upholstery, Coverall, and Curtain Cleaning. Technicians will use wet vacuum, industrial washing machine, and dryer for cleaning.	The upholstery and curtains cannot be washed by the bus washing technician and hence this should not fall under the scope of bus washing.	Removed
5	Section 7 – Scope Of Work Clause C - Monthly Deep Cleaning Process Page - 22	Engine and Radiator Cleaning Technicians will clean engine components and radiator. But Air Filter Cleaning can be mentioned as it can be cleaned by the bus washing technician.	Air Filter Cleaning should be use instead of the scope.	Engine and Radiator Cleaning - Removed Air Filter Cleaning added
6	Section 8 – Service level benchmark Clause 2 Page – 23	Service Provider has to keep in pool necessary aggregates so that automatic washing should be in service for 95% of time in the month.	Automatic bus washing is not possible as it is highly capital intensive and require a team of experts to run and maintain it at all time.	Semi-Automatic washing

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7	Section 5 – Eligibility Criteria Clause 4 – Annual Turnover Page No. 15	Minimum Average Turnover of the organization must be INR 50 Lakhs from the last three (3) financial years (FY 20-21, FY 21-22, FY 22-23).	We request you to grant startups having DPIIT certificate exemption from the said clause as Startups registered under DPIIT are new and central government also gives certain relaxations to these startups.	As per RFP
8	Section 5 – Eligibility Criteria Clause 7 – Relevant Certification Page No. 15	The bidder shall have OEM Certification about vehicle washing.	The OEM cannot issue a certificate as they are globally present and have no whereabouts of who is washing the vehicle. For better quality and result it is advisable if lab certificate of the washing solution is provided.	As per RFP
9	Section 5 – Eligibility Criteria Clause 6 – Relevant Experience Page No. 15	The bidder shall have an experience in Automatic vehicle washing/Passenger vehicle service & maintenance or allied experience in last 5 years	Is the experience for bus cleaning and washing only required or any allied experience can be provided? As allied experience can be many.	The bidder shall have an experience in semi-Automatic vehicle washing/Passenger vehicle service & maintenance or allied experience in last 5 years
10	Section 7 – Scope Of Work Clause – Infrastructure Page -20	The facility's infrastructure will comprise two washing bays	Who will construct washing bays ? As it should not fall under the scope of bus washing and a certified contractor should be consulted.	As per RFP
11	PA-I (Indicative List) Page – 25	Tools List	The list mentioned is obsolete and there are many new equipment's and techniques which requires less space and time. Can latest equipment's be used ?	As per RFP
12	Annexure VIII	Project Cost / Contract Value	It is tough to mention exact value of bus washing contract	As per RFP

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	Clause – Project cost		as the number of buses washed keeps on changing monthly.	
13	Annexure VIII Clause – Number of Work order on Cleaning Activity	Number of Work order on Cleaning Activity	The Work order on bus cleaning is generally issued only once by the issuing authority. This column will have only “1” answer.	As per RFP
14	Annexure X	Unit price per bus	Would like to know if cost of all the three kinds of bus washing ( daily, weekly & monthly) should be mentioned separately or a combined cost of all the three parameters ?	Refer Corrigendum
15		How may bus depo per city wise?	Locations: 1. Puri 2. Bhubaneswar 3. Jeypore Note: The Authority may Increase or decrease Washing station Locations	Locations as per RFP  Washing Bays one each at each location.  Load range 50 buses at each location.
16	Scope of the Project Page 19		What is minimum and maximum numbers of buses that needs to be maintain under this tender period?	Initially 200 to 300 Buses
17			Are those bus depo enabled with automatic washing bay	No
			How many washing bays and ramps are available on each depo	One at each Location

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			How many buses need to clean per day per depo and what will be the maximum load expect during the tender periods?	50-100
			What is the capacity of water and electricity supply during washing or sanctioned load of water and electricity supply?	10KW & 10,000 Ltr
			Do we have three phase electricity supply to run the heavy-duty jet pressure machine.	3-Phase Electricity
			What the bus size and models in terms of capacity, is you may share photos?	9m to 10m, 12m, 15m buses etc.
			Could you please share the scope of work for regular, intermediate and monthly cleaning by differentiating of each task?	As per RFP
			Under monthly cleaning our scopes will be limited to cleaning of radiator, or we need to replace some parts in case of torn and damages.	As per RFP
			Do we need to do bus servicing like air filter cleaning, oil changes etc?	No
			From where you will be needed OEM certification of cleaning, as cleaning work comes under services and every manufacturer having their own authorized team who are trained by same manufacturer to clean same brand product only?	As per RFP

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			What are your brand of buses so we can get the request of issuing the OEM certification by OEM directly but although that we can get after tender will be awarded? Or if existing brand OEM will be same for us as your suppliers are ?	As per RFP
			Are these buses under warranty and new?	Both
			Who will be the officer on ground to verify the per day cleaning work on 365 days * 24 hours duty to each depo?	District Manager
			You have indicated the scrubber machines so is that carpet on floor of the bus?	As per RFP
			What is the EMD amount?	As per RFP
			Under page number 20-21 infrastructure is well described and showing enabled with well-equipped cleaning system but also there are machineries mentioned in indicative tools list in page number 25, is that comes additionally under vendor to procure?	Semi-Automatic Washing